

GLOBE COSTA RICA 2011 **B** **E**



PRELIMINARY CONFERENCE PROGRAM

JUNE 14-16 | 2011

**HOTEL REAL INTERCONTINENTAL
SAN JOSÉ, COSTA RICA**

ACCELERATING THE SHIFT TOWARDS A LOW CARBON ECONOMY IN LATIN AMERICA

Over the past 20 years, the GLOBE™ Series has become one of the world's largest and longest-running conference series dedicated to the business of the environment. Every two years, leaders from around the world have gathered for thought-leading sessions presented by international business and sustainability experts, and to participate in unparalleled global networking opportunities.

This June, the GLOBE™ Series is proud to launch a new biennial event with a specific focus on Latin America – GLOBE Costa Rica 2011.

Join senior executives, international agency representatives, government policymakers, and sustainability practitioners as they come together in San José, Costa Rica to explore the issues around accelerating the low carbon economy in Latin America.

Conference themes:

- > Clean Energy, Energy Efficiency & the Smart Grid
- > Water, Natural Resources & Carbon Management
- > Clean Transportation & Sustainable Urban Development
- > Public Policy, Finance & Corporate Sustainability

Space is limited, register today: www.globecostarica.com



Don't miss this unprecedented opportunity to examine the issues shaping the low carbon economy in Latin America, to network with international business leaders and policymakers, and to find sustainable solutions and innovative ideas to improve your company's performance.

PLENARIES

Opening Plenary

The Opening Plenary kicks off GLOBE 2011 with a powerful session addressing the future of sustainability in Latin America. Join an elite roster of business and government at the Opening Plenary which will set the stage for GLOBE 2011.

Speakers

- > **Edgar Mata**, Vice President, Comunicación Corporativa Ketchum - Central America, Costa Rica (Moderator)
- > **Laura Chinchilla Miranda**, President of Costa Rica
- > **Teófilo de la Torre**, Minister of the Environment, Energy and Telecommunications, Government of Costa Rica
- > **Alfredo Volio**, Chairman of the Board, Banco Nacional, Costa Rica
- > **Dr. John Wiebe**, President & CEO, GLOBE Foundation/ GLOBE Group, Canada
- > **Alicia Barcena**, Executive Secretary, UN Economic Commission for Latin America and the Caribbean (ECLAC), Chile (Video Presentation)

Closing Town Hall: Moving the Low Carbon Economy Forward

The transition to a low carbon economy in Latin America is well underway, driven by the need to manage greenhouse gas emissions, and also to maximize the use of key resources such as water and fossil fuels, to protect against rising prices for basic commodities, and to create new 'green' jobs throughout the region. The Closing Town Hall will explore the biggest opportunities and challenges that lie ahead, and examine some of the changes that will be necessary to move the low carbon economy forward.

Speakers

- > **Dr. Nicolás Ardito-Barletta**, Former President of Panama (Moderator)
- > **Anne Andrew**, Ambassador of the United States of America to Costa Rica
- > **Cameron MacKay**, Canadian Ambassador to Costa Rica, Honduras & Nicaragua
- > **Johnny Araya Monge**, Mayor, City of San Jose, Costa Rica
- > **Michael Gucovsky**, Senior Advisor, GLOBE Foundation & Former Deputy Regional Bureau Director for UNDP, Latin America & the Caribbean, Costa Rica
- > **Nicholas Livingston**, Associate, SD Advisors, Argentina
- > **Ramón Mendiola Sánchez**, Managing Director, Florida Ice & Farm Co., Costa Rica
- > **Laura Alfaro**, Minister of Planning and Economic Policy, Government of Costa Rica; Associate Professor, Harvard Business School, USA **



SCHEDULE OF EVENTS

TUESDAY, JUNE 14

- 2:00pm – 8:00pm Registration Open
- 6:30pm – 8:30pm Welcome Reception

WEDNESDAY, JUNE 15

- 7:00am – 5:30pm Registration Open
- 9:00am – 10:30am Opening Plenary
- 10:30am – 11:00am Refreshment Break
- 11:00am – 12:30pm Conference
- 12:30pm – 2:00pm Lunch
- 2:00pm – 3:30pm Conference
- 3:30pm – 4:00pm Refreshment Break
- 4:00pm – 5:30pm Conference

THURSDAY, JUNE 16


- 7:30am – 5:00pm Registration Open
- 9:00am – 10:30am Conference
- 10:30am – 11:00am Refreshment Break
- 11:00am – 12:30pm Conference
- 12:30pm – 2:00pm Lunch
- 2:00pm – 3:30pm Conference
- 3:30pm – 4:00pm Refreshment Break
- 4:00pm – 5:30pm Closing Town Hall

PROGRAM-AT-A-GLANCE

TUESDAY, JUNE 14TH

6:30pm - 8:30pm	Welcome Reception Arboleda Room	Sponsored by		
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WEDNESDAY, JUNE 15TH

9:00am - 10:30am	Opening Plenary Real Ballroom		
10:30am - 11:00am	Refreshment Break		
11:00am - 12:30pm	Corporate Sustainability Leadership: From Compliance to Competitive Advantage Cedro Room	Clean Energy in Latin America: Maximizing the Opportunities For Innovation and Investment Real Ballroom	
12:30pm - 2:00pm	Hosted Lunch	Real Ballroom	Sponsored by 
2:00pm - 3:30pm	Designing Sustainable Cities: Opportunities in Urban Planning and Green Building Real Ballroom	Maximizing the Value of Carbon Credits Through High-Quality Offset Projects Roble Room	
3:30pm - 4:00pm	Refreshment Break		
4:00pm - 5:30pm	Growing the Green Economy: Leveraging Regulatory and Fiscal Incentives Cedro Room	Biodiversity and the Value of Latin America's Natural Capital Real Ballroom	Building "Smarter" Electrification and Transmission in Latin America Roble Room

THURSDAY, JUNE 16TH

9:00am - 10:30am	Innovation as a Key Driver for a Green Economy Cedro Room	Achieving Carbon Independence by Growing the Clean Economy Real Ballroom	
10:30am - 11:00am	Refreshment Break		
11:00am - 12:30pm	The Role of the Private Sector in Driving Positive Change Toward a Greener Economy Real Ballroom	Sustainable Water Management: Tapping Into a Valuable Resource Cedro Room	Exploring the Business Case for Distributed Renewable Energy Systems Roble Room
12:30pm - 2:00pm	Hosted Lunch		
2:00pm - 3:30pm	Innovative Financing for a Low Carbon Economy Cedro Room	Urban Mobility: Cleaner Transportation for the 21st Century Real Ballroom	Pundits Panel: The Role of Media in Sustainability Roble Room
3:30pm - 4:00pm	Refreshment Break		
4:00pm - 5:30pm	Closing Town Hall: Moving the Low Carbon Economy Forward Real Ballroom		

CLEAN ENERGY, ENERGY EFFICIENCY & THE SMART GRID

The growing demand for energy in Latin America is creating opportunities for countries to diversify their sources of power, seek cleaner alternatives, and find ways to become more energy self-sufficient. Innovation, investment, and public policy will help to determine the speed and manner in which this growth unfolds and will rely in part on applying effective models for energy management, electrification, and power distribution. Hear experts representing energy, finance, and public policy agencies discuss how to maximize the opportunities and mitigate the most pressing challenges while developing clean energy, energy efficiency, and smart grid projects in Latin America.

Clean Energy in Latin America: Maximizing the Opportunities for Innovation and Investment

The opportunities are substantial for growing and diversifying Latin America's clean energy supply through large- and small-scale hydro, wind, solar, geothermal, and biomass projects. In order to fully realize these opportunities, innovative approaches and significant investments will be required as countries tap into their abundant natural resources and continue to build renewable power into their energy portfolios. Hear from industry, policy, and financial experts on how to best maximize the opportunities for clean energy innovation and investment in Latin America.

Speakers

- > **Dr. Roberto Dobles**, Former Minister of Environment & Energy, Government of Costa Rica (Moderator)
- > **Dr. Jean Acquatella**, Economic Affairs Officer, Natural Resources and Infrastructure Division, UN Economic Commission for Latin America and the Caribbean (ECLAC), Chile
- > **Dr. Enrique Rodríguez Flores**, Regional Energy Specialist, Inter-American Development Bank, Costa Rica
- > **Dr. Victorio Oxilia Dávalos**, Executive Director, Latin American Energy Organization (OLADE), Ecuador
- > **Ricarte Vásquez Morales**, President & CEO, GE Central America & Caribbean, Panama

Exploring the Business Case for Distributed Renewable Energy Systems

Large-scale, often state-owned, energy projects have certain advantages with economies of scale and enormous output capacity but they often require significant up-front investment and extensive development times. As the price of renewable energy technologies fall and innovative financing mechanisms are developed, there is a growing case for smaller, distributed clean energy projects which can be deployed quickly and customize locally. Learn about the business case for distributed clean energy in Latin America and hear from industry experts who have been successful at applying renewable energy technologies at the local level.

Speakers

- > **Chris Henderson**, President, Lumos Energy, Canada (Moderator)
- > **Bernardo Méndez**, Senior Business Developer and Representative for Central America and Caribbean, Juwi Wind Energy, Costa Rica
- > **Miguel Ramírez**, CEO, Grupo Corporativo Saret, Costa Rica
- > **Adam Stratton**, Vice President, Power Panel Canada, Canada
- > **Jim Ryan**, Founder and President, ASI Power & Telemetry, S.A., Costa Rica
- > **Jose Berganza**, Energy Specialist, Banco Centroamericano de Integración Económica (BCIE), Honduras

Building “Smarter” Electrification and Transmission in Latin America

Increasing demands for power, combined with a growing number of renewable energy projects, will require significant investment in electricity transmission infrastructure across Latin America. Incorporating “smart”, information-based technology into the grid offers enormous potential for stimulating growth of the emerging smart grid industry, as well as offering considerable cost and consumption savings through energy efficiency and the demand-side management of power. In this session, panelists will explore the opportunities and challenges for building “smarter” electricity transmission in Latin America.

Speakers

- > **Dr. Victorio Oxilia Dávalos**, Executive Director, Latin American Energy Organization (OLADE), Ecuador (Moderator)
- > **Dr. Roberto Dobles**, Former Minister of Environment & Energy, Government of Costa Rica
- > **Pablo Cob Saborío**, General Manager, National Power & Light Company (CNFL), Costa Rica
- > **Guillermo Rodríguez**, President, ABB Central America and the Caribbean, Panama
- > **Jean-Luc Vieux-Pernon**, Energy Business Vice President, Schneider Electric Mexico & Central America, Mexico

SPECIAL SESSION

Pundits Panel: The Role of Media in Sustainability

Mainstream media plays an important role in communicating sustainability actions of all kinds and from a variety of sources. How is corporate sustainability reported and judged by the media? How does the general public perceive coverage of environmentally friendly efforts by corporate or government interests? What information is the media seeking to obtain from corporations about their sustainability actions? Can the media be a catalyst for changing consumer-level habits? Listen to representatives of mainstream media to learn how they understand, evaluate and report on sustainability initiatives.

WATER, NATURAL RESOURCES & CARBON MANAGEMENT

Latin America is blessed with abundant natural resources and carbon-offset opportunities; however, managing these assets in a sustainable, long-term manner requires strategic planning, stakeholder engagement, and inclusive project partnerships. Learn about emerging strategies for sustainable water, natural resource, and carbon management that are creating opportunities for building greener, more resilient economies in Latin America.

Maximizing the Value of Carbon Credits Through High-Quality Offset Projects

In 2009, Latin America supplied 16 percent of the global carbon credits and, by 2020, potential revenues for carbon offset projects in the region could exceed \$40 billion per year. As governments and companies worldwide aim to reduce their carbon footprints, significant opportunities exist for developing better quality credits that will fetch higher market prices and help to further reduce greenhouse gas emissions. In addition, significant flows of funds from schemes such as CDM and REDD+ could support sustainable development, conserve biodiversity, and secure vital ecosystems. Hear from carbon experts and offset project developers about the emerging opportunities to maximize the value of carbon credits.

Speakers

- > **Franz Tattenbach**, President & CEO, International Institute for Sustainable Development (IISD), Canada (Moderator)
- > **Chandra Shekhar Sinha**, Lead Financial Specialist/Carbon Finance Coordinator, World Bank Group, USA
- > **Arnaud Staib**, Director, Rhodia Inc. & Origination Manager, North, Central and South America, Orbeo, USA
- > **Dr. Edmundo Castro**, Director of Carbon Neutral Unit, EARTH University, Costa Rica
- > **Alexandre Guyon**, CDM Project Chief, PROACTIVA Medio Ambiente, Colombia
- > **Eduardo Piquero**, Director for Latin America, South Pole Asset Management Ltd., Mexico

Biodiversity and the Value of Latin America's Natural Capital

It is widely acknowledged that well-functioning ecosystems that are high in biodiversity provide reliable and clean air and water, productive soils, and healthy and balanced flora and fauna, the total value of which has an ever-growing importance to a country's national wealth. Recently, agreements and business partnerships between government, industry, and NGOs are helping to preserve biodiversity, acknowledge this value, and promote the sustainable, economic benefits of developing Latin America's "natural capital". This session will explore the business case for sustainably Latin America's rich biodiversity.

Speakers

- > **Dr. Rodrigo Gámez**, President & Co-founder, National Institute of Biodiversity (INBio), Costa Rica (Moderator)
- > **Franz Tattenbach**, President & CEO, International Institute for Sustainable Development (IISD), Canada
- > **Dr. Grethel Aguilar Rojas**, Regional Director for Meso America and Caribbean Initiative, International Union for Conservation of Nature (IUCN), Costa Rica
- > **Margarita Astrálaga**, Regional Director for Latin America & the Caribbean, United Nations Environment Program (UNEP), El Salvador

Sustainable Water Management: Tapping Into a Valuable Natural Resource

Water availability and security varies widely between Latin American countries. Energy, agriculture, mining, manufacturing, and other industry sectors are often in direct competition with rapidly growing urban centers for access to this valuable resource. Learn how governments and corporations are addressing the issue of water scarcity and sustainable supply through improved management practices, proper governance and policy design, and investments in water technology and infrastructure.

Speakers

- > **Manuel Dengo**, Chief, Water, Natural Resources, and SIDS Branch, United Nations, USA (Moderator)
- > **Juan Carlos Romero**, Manager of Environmental & Social Responsibility, Metropolitan Enterprise of Water and Sewer Systems in Quito (EMAAP-Q), Ecuador
- > **Edwin Piñero**, Executive Vice President and Chief Sustainability Officer, Veolia Water North America, USA
- > **Roberto Vega**, Director of Sustainability, Dole Food Company, France
- > **Julie Lennox**, Climate Change Project Coordinator for Central America, UN Economic Commission for Latin America and the Caribbean (ECLAC), Mexico **

Achieving Carbon Independence by Growing the Clean Economy

While collectively responsible for only 6 percent of total global greenhouse gas emissions, many Latin American countries are working to reduce their carbon footprints while building greener economies and enhancing their energy-security. Costa Rica, in particular, has the ambitious goal of becoming the first “carbon neutral country” in the world by 2021. However, the economies of most Latin American countries rely heavily on fossil fuels to power their economic growth and prosperity. This session will explore how smart planning, policy direction, clean technology, and strategic investment can lead to increased independence from carbon-based fuels while growing the clean economy.

Speakers

- > **Lawrence Pratt**, Director, Latin American Center for Competitiveness and Sustainable Development, INCAE Business School, Costa Rica (Moderator)
- > **Dr. Andrei Bourrouet Vargas**, Vice Minister of Energy, Ministry of Environment, Energy & Telecommunications, Government of Costa Rica
- > **Carlos Enrique González**, Principal, Grupo Pelon, Costa Rica
- > **Mark Lambrides**, Chief, Energy and Climate Change Mitigation, Department of Sustainable Development, Organization of American States, USA
- > **Jorge Villalobos**, President, Refinadora Costarricense de Petróleo (RECOPE), Costa Rica

CLEAN TRANSPORTATION & SUSTAINABLE URBAN DEVELOPMENT

As the most densely urbanized region in the developing world, Latin America has some daunting challenges and significant opportunities related to sustainable development and clean transportation. Smart land use planning and public policy, green building technologies and practices, and alternative fuel vehicles and mass transit are just a few of the ideas that will be discussed by urban planning and green building professionals, transportation experts, and elected leaders of some of Latin America's greenest cities.

Urban Mobility: Cleaner Transportation for the 21st Century

Increased private vehicle ownership in Latin America is resulting in declining air quality, rising greenhouse gas emissions, and overall infrastructure congestion. To address these issues, creative transportation alternatives such as mass transit, light rail, electric and hybrid vehicles, and self-powered transportation are required. In addition to these alternatives, integrated transportation strategies must also be supported at the planning level by municipal, regional, and federal governments. This session will explore clean transportation options for urban mobility in the 21st century.

Speakers

- > **Marcos Camacho López**, Transport Senior Specialist, Inter-American Development Bank, USA
- > **Ronald Flores Vega**, Director of Planning, Ministry of Public Works and Transport (MOPT), Costa Rica
- > **João Dias**, National Coordinator of MOBI.E Program, Support Office for Electric Mobility (GAMEP), Portugal
- > **Carlos Macaya Ortiz**, Chairman, FIA Foundation, Costa Rica
- > **Mickael Pandion**, Director, Städtische Verkehrsbetrieb Esslingen (SVE), Germany
- > **Miguel Carabaguiaz**, President, Instituto Costarricense de Ferrocarriles (INCOFER), Costa Rica **

Designing Sustainable Cities: Opportunities in Urban Planning and Green Building

Latin America is the most urbanized region in the developing world, with more than three-quarters of the population living in densely-populated centers. Urbanization creates significant economic opportunities for many but it also creates considerable challenges surrounding access to food, clean air and water, the disposal of waste, and the reliable supply of energy. Find out how municipal governments, urban planners and green building experts across Latin America are working together to address some of these issues and leverage the opportunities in urban planning and green building while designing more sustainable cities.

Speakers

- > **Bruno Stagno**, Principal, Bruno Stagno Architects and Associates, Costa Rica (Moderator)
- > **Irene Campos**, Minister of Housing, Government of Costa Rica
- > **Carlos Cubillos**, Director of Design, Gensler, USA
- > **Charles Brewer**, Managing Partner, Las Catalinas, Costa Rica
- > **Alfredo Landaeta**, Vice President, the HOK Planning Group, Canada **

Innovation as a Key Driver for the Green Economy

Innovation is said to be one of the most important drivers for the green economy. Many believe that the greatest innovations of the 21st century will be those that address human needs, such as improved health, environmental quality, and energy security. With an established high-technology manufacturing base in Latin America and emerging opportunities in renewable energy, natural resource management, sustainable development, and green building, innovation can give many developing nations the ability to leapfrog directly into a more prosperous, low carbon future. This session will explore how organizations are embracing a new “innovation paradigm” in order to find solutions that meet local needs, contribute to environmental health, and enhance economic prosperity.

Speakers

- > **William Tharp**, CEO, Climate Change Infrastructure (CCI) Corp. Canada
Eduardo Berrocal, Vice President, Bionest Technologies Inc., Costa Rica
- > **Dr. Kyung-Won Chung**, Director, Korea-Latin America Green Convergence Center (GCC-KOLAC), South Korea
- > **Michael Forrest**, General Manager, Intel, Costa Rica
- > **Roger Frechette**, President, PositivEnergy Practice, USA
- > **Eduardo Berrocal**, Vice President, Bionest Technologies Inc., Costa Rica

PUBLIC POLICY, FINANCE & CORPORATE SUSTAINABILITY

Building a vibrant, competitive, low carbon economy in Latin America will require extensive collaboration between all sectors to maximize the potential for innovation and investment. Manufacturing and trade in clean technology and environmental products and services offer additional prospects for job creation and economic growth - driven mainly by a private sector committed to realizing the opportunities and prepared to address the challenges directly. In these sessions, leading experts from government and business will discuss how public policy, finance, and corporate sustainability will help to accelerate Latin America's transition to a low carbon economy in the 21st century.

Growing the Green Economy: Regulatory and Fiscal Incentives

Imagine Latin American countries being powered by clean energy, mobilized by efficient mass transit, and underpinned by a thriving green economy: how can this be achieved? Recently, several Latin American governments have introduced or updated regulations and fiscal incentives designed to stimulate investment in infrastructure, clean technology, and renewable energy; however, barriers at the policy level remain. This session will discuss how to leverage regulatory and fiscal incentives to help grow Latin America's green economy.

Speakers

- > **Dr. John Wiebe**, President & CEO, GLOBE Foundation/ GLOBE Group, Canada (Moderator)
- > **Marcelo Tokman Ramos**, Vice President, Vestas South America & Vice President of Government Relations, Vestas Latin America, Chile
- > **Dr. Alejandro Peraza García**, Director of Electricity & Renewable Energy, Energy Regulatory Commission, Mexico
- > **Mauricio Salas**, Partner, BLP Abogados, Costa Rica

Innovative Financing for a Low Carbon Economy

Access to financing is a key factor for incubating, enabling, and growing clean technology and renewable energy companies in Latin America and public financing is not always available or viable. Building a vibrant, competitive, low-carbon economy will require collaboration between the public and private sectors to develop innovative project financing models including local ownership, foreign ownership, joint ventures, and public-private partnerships (PPPs). Hear from finance and industry experts as they discuss creative approaches to financing the future green economies of Latin America.

Speakers

- > **Fernando Naranjo Villalobos**, General Manager, Banco Nacional, Costa Rica
- > **Wilhelm Baumgartner**, Regional Manager for Latin America and the Caribbean, E+Co Latin America, Costa Rica
- > **Chandra Shekhar Sinha**, Lead Financial Specialist/Carbon Finance Coordinator, World Bank Group, USA
- > **Francisco Acuña**, CEO & Chairman, InTrust Global Investments, USA
- > **Nicholas Livingston**, SD Advisors, Argentina
- > **Ernesto Castegnaro**, President, BAC Credomatic, Costa Rica **

The Role of the Private Sector in Driving Positive Change Toward a Greener Economy

Recent policy changes in Latin America are creating better business conditions for private sector investment in green economy projects. Environment industry and resource sector trends are also opening the door to major business opportunities for clean energy, sustainable transportation, and low-carbon construction which could all have significant long-term economic, social, cultural, and employment benefits. Private sector investments in these areas can also generate sustained and substantial returns for investors and company shareholders. In this session, find out how the private sector will be pivotal in driving positive change toward a greener economy.

Speakers

- > **Jim Hartzfeld**, Managing Director, InterfaceRAISE, USA (Moderator)
- > **Ernesto Samayoa**, Latin America Operations Director, World Environment Center, El Salvador
- > **Lawrence Pratt**, Director, Latin American Center for Competitiveness and Sustainable Development, INCAE Business School, Costa Rica
- > **Dr. Steven Wilson**, Climate Change Coordinator, Inter-American Development Bank, USA
- > **Yannick Glemarec**, Executive Coordinator & Director, United Nations Development Programme - Global Environment Facility (UNDP-GEF), USA

Corporate Sustainability Leadership: From Compliance to Competitive Advantage

The business case for sustainability has never been better. By embracing corporate sustainability, many organizations are increasing revenues, reducing costs, improving their reputations, energizing their employees, and better positioning themselves for both the present and the future. Hear from corporate executives and sustainability leaders whose firms are active in Latin America and have managed to successfully rise above environmental compliance to develop strong competitive advantages focused on sustainability.

Speakers

- > **Carlos Dengo**, Principal, CDG Environmental Advisors, Costa Rica (Moderator)
- > **Ramón Mendiola Sánchez**, Managing Director, Florida Ice & Farm Co., Costa Rica
- > **Jim Hartzfeld**, Managing Director, InterfaceRAISE, USA
- > **Sylvain Cuperlier**, Vice President of Worldwide Corporate Responsibility & Sustainability, Dole Food Company, France
- > **Ramon Diago**, Champion of Green Initiatives, Real Hotels and Resorts of the Poma Group, Costa Rica

CONFERENCE REGISTRATION FORM

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Fees

All prices quoted are in US dollars.

REGISTRATION	US \$
One Day Rate	\$ 395
Reduced Rate (before June 14, 2011)	\$ 695
On-site Rate	\$ 750
GROUP RATE (2 or more attendees*)	
Reduced Rate (before June 14, 2011)	\$ 495
On-site Rate	\$ 495
* Group registrants must be submitted at the same time.	
SUBTOTAL	\$
TOTAL REGISTRATION FEE	\$

Method of Payment

WIRE TRANSFER Please email registration@globeseries.com for payment details.
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GENERAL CONDITIONS

It is agreed that the GLOBE Foundation, its employees, officers, volunteers, contracted staff, contracted companies and agents shall not be held liable or responsible for any loss, injury, or damages, however caused, to any person or the property of any person engaged by, participating in or attending GLOBE Costa Rica, unless due solely to the gross negligence or willful misconduct of the GLOBE Foundation, its employees, volunteers, contracted staff, in program dates, content, speakers, or location or cancellation of any programs or functions. It is agreed that the GLOBE Foundation, its employees agents and officers, reserve the right to refuse admission, cancel or reschedule programs, change speakers, locations or revise content.

SUBSTITUTION / CANCELATION POLICY

Substitutions are accepted at any time. Registration fees will be refunded, less a \$95.00 administration charge, if a refund request is received in writing at the address given below before May 13th, 2011. No refunds for registration fees will be issued for requests received after May 13th, 2011.

I have read, understood and agreed to the general conditions & policies outlined above.

Signature
Date

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Special thanks to Florida Bebidas for helping to make GLOBE 2011 a Zero Waste event.

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